

PLEASE STORE THIS MANUAL IN A SAFE PLACE FOR FUTURE REFERENCE.

G10™

OWNER'S MANUAL

Activate your warranty **NOW!** by going to www.comfortaire.com/warranty-access



RECORD YOUR FIRMNESS CONTROL SYSTEM SERIAL NUMBER:

CHECK YOUR CONTENTS:

A: COVER:

(1) cover with 2 parts zipped together.

B. FOAM TOPPER:

(1) color may vary

C: AIR CHAMBER(S):

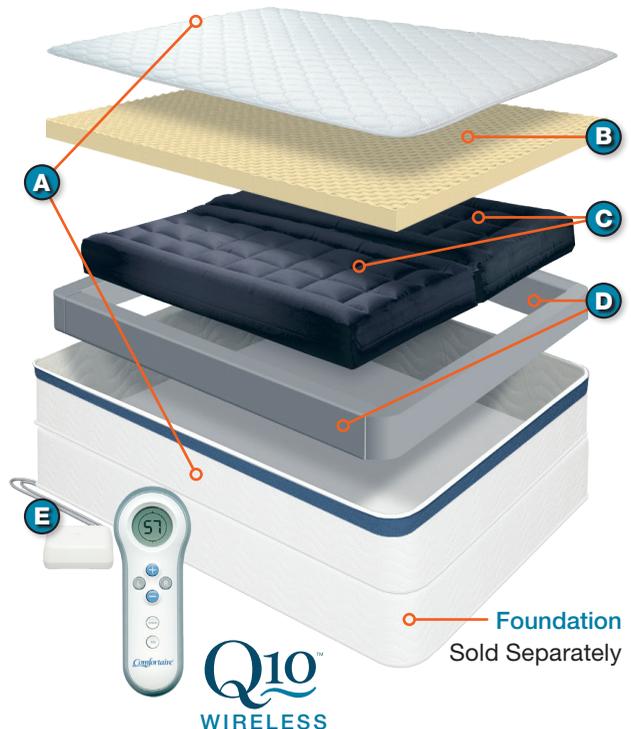
(2) for dual chambers or (1) for single chamber.

D: SIDEWALL FOAM RAILS:

(4) pieces: (2) long and (2) short

E. WIRELESS FIRMNESS CONTROL SYSTEM:

(1) Q10™ Wireless Firmness Control System
See the Firmness Control System instruction sheet for more information.



IMPORTANT

- If anything is missing, please contact **Customer Service at 1-800-759-0594** immediately.
- It will take approximately 30-60 minutes to complete the assembly process.
- If, during the assembly or at any time, you have a question or problem, please consult the troubleshooting guide within this manual. If the guide does not provide a solution, contact customer service by phone at **1-800-759-0594** or by e-mail at support@comfortaire.com

INSERT SIDEWALL FOAM

- Remove cover and topper foam from clear plastic bag. Set topper foam aside and allow a few minutes for it to regain shape.
- Lay cover on top of box-spring, foundation, or platform with quilted side of cover facing upwards with the pre-cut slots and law tag at the head of the mattress. (Fig. 1)
- Completely unzip top section and set aside.
- Retrieve sidewall foam rails from box.
- Insert the pieces with rounded ends into the foot and head of the cover and remaining pieces (square ends) into each side of the cover. (Fig. 2)

INSERT AIR CHAMBER(S)

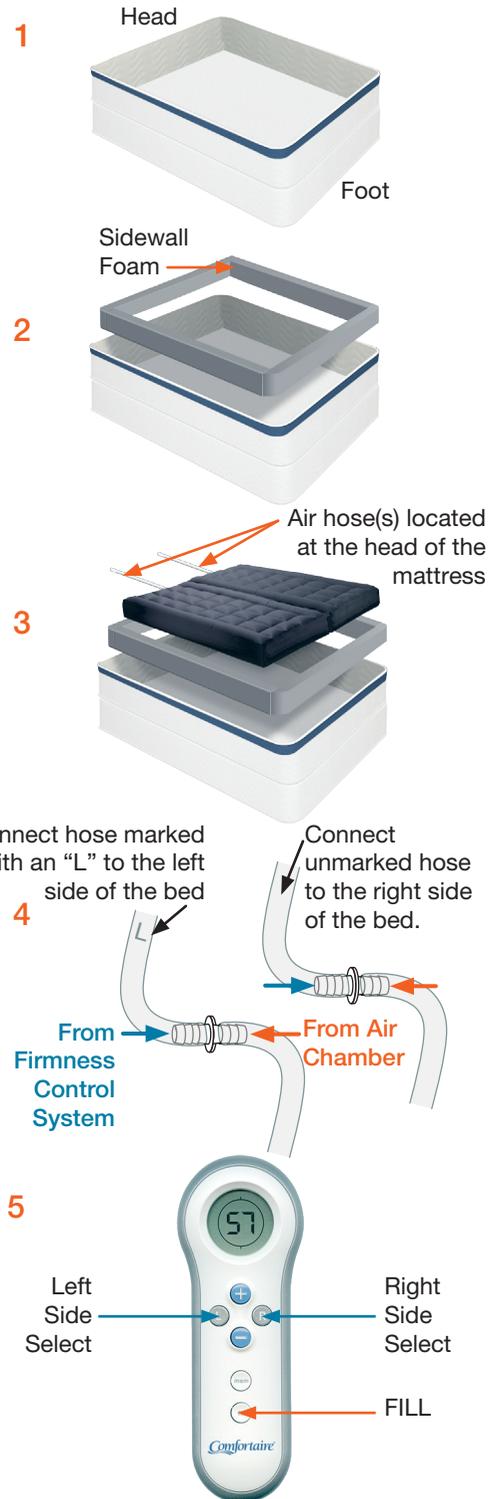
- Retrieve air chamber(s) from box.
- With air hose(s) facing the head of the mattress, lay air chamber(s) flat inside the mattress with hose facing down. (Fig. 3)
- Insert air hose(s) through pre-cut slots located at head of the mattress.

SETUP FIRMNESS CONTROL SYSTEM

- Remove Firmness Control System and hand control from box.
See Firmness Control System sheet for more information.
- Attach air hose(s) to Firmness Control System. (Fig. 4)
- Connect the hose from the Firmness Control System marked with an "L" to the left air chamber hose. Left or right air hose(s) are determined as if you are lying on the bed. Refer to the illustration on the bottom of the Firmness Control System. (Fig. 4)**
- Plug Firmness Control System into power outlet.
- Remember to record your Firmness Control System serial number on the front page of this manual.**

INFLATE AIR CHAMBER(S)

- If you have a single chamber mattress, skip the next step and proceed to step 2 below.
- 1** If you have a dual chamber mattress with **L** and **R** buttons, press the "L" or "R" button corresponding to the side of the bed you would like to inflate.
- 2** Press the button marked "FILL" on the hand control to inflate the air chamber on the chosen side. **YOU MAY ONLY INFLATE ONE AIR CHAMBER AT A TIME. (Fig 5)**
- Repeat steps for your second chamber on a dual chamber mattress.



INSERT TOPPER FOAM

- Place the topper foam on top of the air chamber(s). (Fig. 6)

FINISH ASSEMBLY

- Place top panel of mattress cover over the topper foam.
- Deflate chamber(s) partially for easy zipping of the mattress cover.
- Pull down fire protective flap so that it covers the foam and sidewall foam then begin zipping top panel. **Store the hose plugs inside the mattress cover for safekeeping.** When zipping top panel, be sure to pull top and bottom panels together to avoid breaking the zipper.

Example:



← Fire Protective Flap

- Do not cut, damage, or remove the fire protective flap. (Fig. 7)
- Assembled mattress.

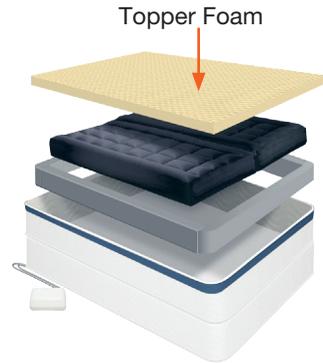


- See Firmness Control System sheet for operation.
- Firmness Control System may be placed under box-spring, foundation, or platform.

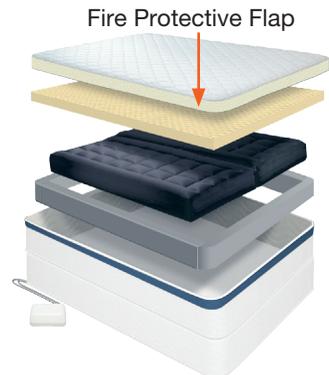
CAUTION!

Your safety is very important to us. For this reason, we have included explicit written instructions on how to assemble your mattress. When your mattress is assembled in accordance with the instructions herein, it meets the strictest fire standards, 1632 cigarette ignition and 16 C.F.R. part 1633. Comfortaire® will not be liable for fire damage and possible personal injuries related to an improperly assembled mattress. If you have any questions, please contact us directly at **1-800-759-0594** Monday - Friday 8am - 5pm Eastern.

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Troubleshooting Guide for Your Comfortaire® Mattress with Q10™ Wireless Firmness Control System

You'll probably never have a moments trouble with your Comfortaire® bed, but just in case, here are a few easy steps to take if your bed is not working properly.

#1 AFTER SETUP

Store the plugs inside
the mattress cover

What to look for...

- A. Kinks in the air hose, air chamber should be positioned with hoses face down.
- B. Make sure the hoses are attached properly.
 - 1. Seat hose components completely.
 - 2. Slide the air hose all the way onto the connector.
 - 3. Check to see that both air hoses touch the center of the connector.
- C. **PLUG IT IN!** Make sure the outlet works. ← Important!
- D. Check the hand control battery.

#2 IF THIS HAPPENS, DO THIS

A. Leak? – Mattress Deflates: ← Plugs are inside the mattress cover

- 1. Find your plugs – If you can't find them, a "AA" battery is a good substitute.
- 2. Pump up the side that leaks and adjust it to a comfortable Comfort Setting™.
- 3. Crimp the hose – bend it in half to prevent air from escaping.
- 4. Remove hose from firmness control system (you may cut hose off approximately 1" from fitting **DON'T cut near the chamber.**)
- 5. Stop the hose with the plugs or AA battery – this will isolate the air chamber.
- 6. Sleep on the bed with the hose plugged.
 - If the bed still leaks, the problem is the air chamber.
 - If the bed holds, the problem is the firmness control system.

Either way, **call Comfortaire® at 1-800-759-0594** (We will need the model and serial number of your firmness control system OR \ the number on the chamber located where the hose connects at the head of the mattress).

- 7. When you are ready to reattach hose to firmness control system, snip off 1" of the hose to provide a fresh end for the fitting.

B. Firmness Control System will not operate:

- 1. Plug it in. Make sure the outlet works.

* * Do not disassemble the
firmness control system

C. Firmness Control System works but the pressure does not change:

- 1. Unzip mattress cover and look for a crimp where the hose attaches to the chamber.
- 2. If the problem persists, remove the hose from firmness control system nozzle or connector (step 4 under "Leak")– air should expel from the hose (hold hose up to your face to feel for a breeze). If this doesn't happen, look for visible obstructions. While the hose is disconnected, use the hand control to activate the inflation for that side of the bed – check to see if air is blowing from the firmness control system. To deactivate the firmness control system, place your finger over the end to create pressure or simply unplug the power source.
- 3. After you have determined the problem call **Comfortaire® at 1-800-759-0594** for further assistance.

****WARNING! DO NOT DISASSEMBLE THE FIRMNESS CONTROL SYSTEM. INTERNAL COMPONENTS CAN BE DAMAGED AND WARRANTY WILL BE VOIDED.**

D. Soiled cover?

Steam clean only. Do not dry clean.

Steam clean – allow it time to AIR dry – put it back on the bed. **NEVER put the cover in a dryer.**

- E. **Cover wear? Over time, impressions will occur in the cover of the mattress.** This is normal and will not affect your comfort level. Only the quilting is affected. The air support components will last a lifetime.